



COVID-19 Update Statement – Western Hills accepting COVID-19 patients

06.12.20

Caraday Healthcare is a leader in skilled nursing throughout Texas, delivering integrated and coordinated care along the long-term and post-acute care continuum. As one of the few skilled nursing operators in the nation led by a team of professionals with experience in population health, public health, and geriatric medicine, Caraday is uniquely positioned to mobilize its expertise as a proactive steward of patient-centered population health management.

We fully recognize and embrace our responsibility to the residents and patients we serve, as well as to the broader community in which we live and work. We recognize the unique challenges now facing our healthcare system as a whole because of this novel virus, and we strongly believe our mission is to serve those in need.

Caraday's Western Hills Nursing & Rehabilitation, a four-star rated skilled nursing facility, is proud to step forward to open the first Secure Isolation Unit in our county for patients needing care following hospital stays due to COVID-19. The decision was made in response to the growing number of COVID-19 cases in Bell County. The Western Hills SIC will assure that Baylor Scott & White has a safe place to discharge stable patients recovering from COVID-19. Because of the quality and expertise of our dedicated team members and the physical design of our building (featuring separate and distinct ventilation systems and exit doors), we are the right fit to care for this special senior population which needs a place to go after the hospital and before they are well enough to return home.

We are especially grateful to our existing residents and their families for their ongoing support as we begin implementing our Secure Isolation Unit plan in a thoughtful, professional and effective way to protect all those we are privileged and morally obligated to serve.

Additionally, we are applying our experience in telepresence, telehealth, and virtual care teams to support our residents, families, and even medical professionals in learning how to leverage virtual communications technologies and telehealth while mitigating the risk of the spread of infection.

Opportunities to serve public health needs at other centers will be considered moving forward. We continue following our proactive, data-driven, informed plans to take every precautionary measure to ensure the safety of our residents and staff in all 13 Caraday Healthcare centers in Texas. We will also continue to actively communicate the steps Caraday is taking to protect all of our communities, as well as disseminate ongoing news and updates regarding COVID-19 and guidelines people can use to better protect themselves as a matter of course.

Any family member is encouraged to contact Western Hills directly with any questions or concerns. Others are asked to visit our website where we have established a comprehensive COVID-19 Resource Center: caradayhealth.com/covid-19

About Caraday Healthcare

Caraday Healthcare is a Texas-based skilled nursing corporation operating 13 communities that provide a full range of rehabilitation and skilled care services, memory care, and advanced pulmonary and ventilator care. Caraday is one of the only long-term post-acute care networks led by a broad-based interdisciplinary healthcare leadership team including a nationally recognized geriatrician, public health and population health management professionals.

With unmatched expertise in data-driven, patient-centered, population health and geriatric medicine, Caraday's mission is to deliver superior outcomes, experience and value – all focused on restoring health so patients can live their best lives.